I or should I say my community is receiving very poopr service from Gatehouse Netrworks P.O. Box 10046 Wilmington DE. The quality of service we are getting on our tv reception is poor. Evertime there is a strong wind, rain, snow we loose our picture. For 5 days we have not been able to access some sites via internet. These problem have been ongoing since we moved into this NEW community in April of 2003. I have made many many calls to customer service with very little or no response to have these issues corrected.